



From: Board of Commissioners, Village District of Eidelweiss

To: Village District of Eidelweiss, Water System Customers

Date: November 2025

SUBJ: Water System

- 1) Uranium Levels in Water System
- 2) Annual Notice, Lead Line Identification in Water Pipes

**ONE: Uranium Levels in Water System**

The Village District of Eidelweiss has two sources for its water system; our primary well field is DPW-1, our secondary field is Muddy Beach.

Each well field is tested quarterly by Granite State Analytical Services, LLC. Over the past year, Muddy Beach exceeded the established limit of 30 ug/L of uranium for drinking water in the first two quarters of testing, but it fell below this limit in the second two quarters. The four quarters average, however, still exceeds the limit. Because of this, the New Hampshire Department of Environmental Services (NHDES) requires that we notify our water system customers.

**The important thing for you to know is this; your water supply has come exclusively from DPW-1 since November 26<sup>th</sup>, 2024. Water from DPW-1 meets and exceeds all NHDES standards for safe drinking water.**

Going forward, we will be equipping the Muddy Beach pump house with Uranium Filtration Equipment. This will enable water service to continue with little to no interruptions during brief DPW-1 outages for repairs or maintenance.

**TWO: Annual Notice, Lead Line Identification in Homeowner Water Service**

New federal guidelines require identification of lead in drinking water. If there is lead, it would be coming from either the water service line to your house or from the water mains that supply the entire system. You as a homeowner are responsible for the water service line to your house (starting at your curb-stop valve). The VDOE is responsible for all the water mains throughout the system (ending at your curb-stop valve).



According to Simply Water (our water service operator) they have never encountered any lead pipes in all the years they have been servicing the VDOE water system. However, despite this, the new guidelines require definitive proof and documentation. For homes built prior to June 19<sup>th</sup>, 1986, testing for lead, though not mandatory, is a prudent thing to do. The attached document titled *Customer Notice, Unknown Water Service Line* provides information on how to do this but in summary:

- Do-It-Yourself Testing. One method is to place a magnet on your service line. Lead pipes are non-magnetic. You can also conduct a scratch test on your service line. Scan the QR code on the attached document to obtain more information about these two Do-It-Yourself tests.
- Schedule an inspection of your water service line with Simply Water. NOTE: *All homeowners who schedule an inspection by Simply Water are responsible for paying Simply Water.* See the back of attached document for contact information for Simply Water.
- You may also request a one-time lead sample test kit. For these, call the VDOE Administrative Office.

If you perform any of the tests listed above, **please notify the VDOE Administrative Office of the results.** The VDOE must record this information for every home on our water system, but we can only do this with your feedback.

Thank you for your cooperation.

VDOE Board of Commissioners

Mark Graffam

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# Customer Notice

## Unknown Water Service Line

Water System Name: Village District of Eidelweiss

Water System ID#: 1461010

### Why Are You Receiving This Letter?

Because of new federal requirements for lead in drinking water, we are notifying you that we do not have a record of the piping materials of your water service line. Please follow instructions below to identify and report the piping materials of your water service line so that we may complete our water system inventory records.

### What is a Service Line? (figure)

Service lines are the individual pipes that run from the water main in the street into a home or building. Most service lines are owned and maintained by your water provider up to the curb-stop valve, while the portion from the curb-stop to your home is owned by you, the customer. The materials of both the utility side and your side of the service line need to be identified regardless of ownership.

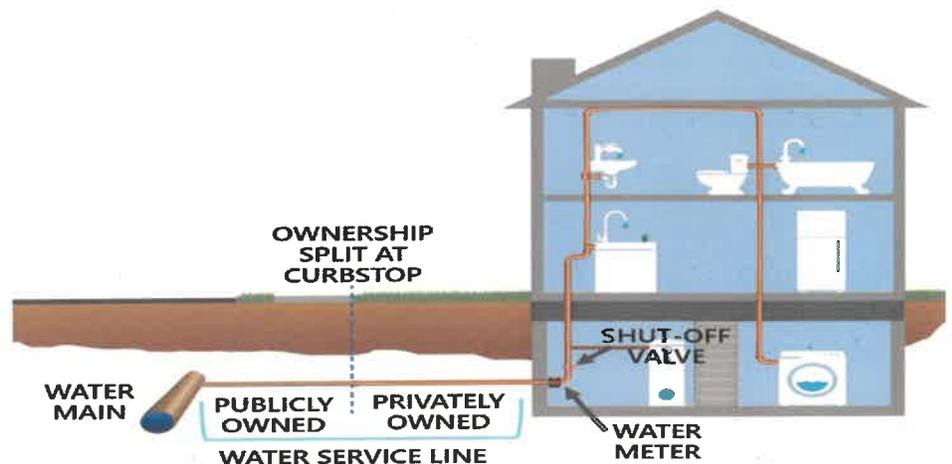


Figure: Typical scenario of a service line (does not represent all scenarios).

### How to Identify Your Service Line?

- Reach out to your water system contact on the back of this page to schedule an inspection.
- Scan the QR code to the right to perform a scratch and magnet test to identify the piping materials. Take photos and email them to your water provider.
- Both the private-side and the utility-side of your service need to be identified. Your water system will let you know if additional information is needed.



### Can I Get My Water Tested?

If you are concerned about lead in your drinking water, you may request to have it tested. Please reach out using the contact information at the end to request a one-time lead sample test kit.

### What are the Health Effects of Lead?

The Environmental Protection Agency requires we inform you the following: *Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or worsen existing learning and behavior problems. The*

*children of women who are exposed to lead before or during pregnancy can have increased risk of these negative health effects. Adults can have increased risks of heart disease, high blood pressure, and kidney, or nervous system problems.*

### **What Can I Do to Reduce Exposure to Lead in Drinking Water?**

In addition to potential lead in your service line, other plumbing in your home may contain lead and could increase the levels of lead in your drinking water. These may include faucets, valves, and soldered joints. Please follow the instructions below to reduce potential lead exposure from your home drinking water plumbing:

- **Run your water to flush out lead.** If the water hasn't been used for several hours such as first thing in the morning, run the water for 1 minute or until it runs cold before using water for drinking or cooking.
- **Always use cold water** for cooking, drinking and preparing baby formula.
- **Do NOT boil water** to attempt to remove lead.
- For pregnant persons, infants, and young children, **use alternative sources such as bottled water or water filters certified for lead removal.**
- Identify and replace home plumbing fixtures containing lead.
- **Clean faucet screen** (also known as aerator) on a regular basis.
- For general questions on lead exposure, visit NH Department of Health and Human Services (DHHS) Sources of Lead page by scanning the QR code to the right.



### **Service Lines with Lead and/or Galvanized Requiring Replacement**

Any service lines identified as lead or galvanized requiring replacement must be replaced on a schedule approved by the state. Both the utility side and customer side should be replaced to prevent lead exposure. Contact your water system for information on service line replacements if needed.

### **Additional Information:**

Please visit NHDES Lead in Drinking Water (black QR code on the right) for more information about sources of lead and how to reduce your exposure.

For more information on reducing lead exposure from your drinking water and health effects of lead, visit EPA's website at [www.epa.gov/lead](http://www.epa.gov/lead).

Please contact your water system using the contact information below if you have questions regarding this letter.



### **Water System Contact**

To schedule an in-home inspection: Call Simply Water @ 603-730-5297 (homeowner pays Simply Water)

To Request a one-time lead sample test kit: Call VDOE Office @ 603-367-9022 (test kit is free)

## NOTICE ABOUT YOUR DRINKING WATER

### Radionuclide Maximum Contaminant Level (MCL) Exceedance



Public Water System Name: Village District of Eidelweiss PWS ID: 1461010

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards.

The Running Annual Average (RAA) calculation represents the average of all sample results collected within a one-year period. Your drinking water RAA calculation is above the enforceable MCL for the following:

Contaminant and MCL	Detected Level	Date Sampled	Running Annual Average	Compliance Period
<b>Compliance Gross Alpha 15 pCi/L</b>				
<b>Uranium 30 µg/L</b>	26.1	23SEP25	57.0	Q3 2025
<b>Radium 226 &amp; 228 5 pCi/L</b>				

**This is not an emergency.** If it had been you would have been notified immediately.

**For Compliance Gross Alpha violations:** *Certain minerals are radioactive and may emit a form of radiation known as alpha radiation. Some people who drink water containing alpha emitters in excess of the MCL over many years may have an increased risk of getting cancer.*

**For Uranium violations:** *Some people who drink water containing uranium in excess of the MCL over many years may have an increased risk of getting cancer and kidney toxicity.*

**For Radium 226 and 228 violations:** *Some people who drink water containing radium 226 or radium 228 in excess of the MCL over many years may have an increased risk of getting cancer.*

**What should I do?** It is not necessary to use alternate water; however, if you have specific health concerns, please contact your health care professional. General health-related questions may be directed to the EPA Safe Drinking Water Hotline at 1-800-426-4791.

Steps being taken to correct the situation: Uranium Filtration Equipment to be installed at the Muddy Beach Pump House.

Expected Resolution Date: 2026

Contact Name: Board of Commissioners / VDOE Administrative Office

Address: 1680 Conway Rd. Box 1027, Madison NH, 03849 Telephone Number: 603-367-9032

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example; people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*